



# Pop-In Drop-In: Financial Aid and BYOD

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## Financial Aid Questions

### What types of financial aid are available to Canadore students?

Students can apply for [OSAP](#) (Ontario Student Assistance Program), which offers a mix of grants (money you don't need to repay) and loans. Additional options include entrance awards, scholarships, bursaries, and the Canadore Work Study program for part-time on-campus employment.

### What is OSAP and how do I know if I'm eligible?

OSAP is a government program for Canadian citizens, permanent residents, or protected persons who have lived in Ontario for at least 12 consecutive months. You must be enrolled in a program that's at least 12 weeks long at an OSAP-approved institution.

### What if I'm not eligible for OSAP?

You can explore a student line of credit through your bank or credit union. You can also visit [studentawards.com](http://studentawards.com) for additional funding opportunities. Once you're a student, you may also qualify for the Canadore Work Study program.

### How do I apply for entrance awards, scholarships, and bursaries?

You can apply for all financial awards by visiting [canadorecollege.ca/support/money](http://canadorecollege.ca/support/money). Here's a breakdown of key dates and details:

- **Entrance Awards:** Open from **April 1 to May 31** each year. These are available to students entering their first year at Canadore. Recipients are notified by email in **July**.
- **Bursaries:** Applications are open from **October 1 to October 31**. Bursaries are based on financial need and/or academic progress. Discretionary Bursaries and Emergency Supports may be available year-round but students would need to reach out to the Financial Aid Office to determine if they meet eligibility requirements.
- **Scholarships:** Awarded based on academic excellence, attendance, and overall contribution. Scholarships open on **November 1** and close on **January 31**.

Be sure to check the website regularly for updates and to access the online application forms.

### How can I budget my money for the school year?

There are many budget tools available to help students keep track of their finances. Canadore Financial Aid can provide budget sheets to help students track their income and expenses throughout the year. These tools can help you plan for tuition, rent, groceries, transportation, textbooks, and other essentials. Budgeting is especially important if you're relying on OSAP, a student line of credit, or part-time work.



Here are a few tips to help you stay on track:

- **Start with your total income:** Include OSAP funding, scholarships, bursaries, part-time job earnings, and any family support.
- **List your fixed expenses:** These are regular monthly costs like rent, phone bills, and transportation.
- **Estimate your variable expenses:** These include groceries, entertainment, and school supplies.
- **Set spending limits:** Use your budget sheet to set realistic limits for each category.
- **Review monthly:** Check in with your budget regularly to make adjustments and avoid overspending.

### What's the best way to contact Financial Aid?

Email the Financial Aid Office at [finiad@canadorecollege.ca](mailto:finiad@canadorecollege.ca) for assistance.

## Technology & Campus IT Support Questions

### How can I check if my computer meets the BYOD requirements?

Refer to the [Bring Your Own Device \(BYOD\) document](#) on Canadore's website. It outlines system requirements by program, categorized into Device Classes A to C. Some programs may prefer Mac (e.g., Media), but not all software is cross-compatible. Contact your program coordinator if you have questions.

### Can I print on campus?

Yes, but only from designated lab computers. Printing is available at:

- **College Drive:** D237, D242
- **Commerce Court:** E204, Library
- **Aviation Campus:** Y245

Please note: You cannot print from personal devices on campuses, and some labs may be in use for classes—and will not be accessible for printing during these times.

### How can I protect my files in case of computer issues?

Back up your work regularly using cloud storage like OneDrive (included with your Canadore email) or Google Drive.

### Do students get free access to Microsoft Office 365?

Yes! While enrolled, you have access to Office 365 through your @canadorestudents.ca email. Access begins at the start of the semester and ends when you're no longer a student, so be sure to back up your files before graduating.

### What is my Canadore email and where do I find it?

Your email ends in **@canadorestudents.ca** and can be found in Self-Service under "View Email Addresses." It's used for iLearn, Office 365, library access, and more.



### **What are MFA and SSPR?**

MFA (Multi-Factor Authentication) adds security to your account, and SSPR (Self-Service Password Reset) lets you reset your password anytime using your phone. These tools help you access services like iLearn, Outlook, and Teams—even outside IT hours.

### **When should I contact the IT department, and how?**

Contact IT if you're having issues with your email, iLearn, Self-Service, MFA, lab computers, or printing.

Reach out by:

- **Email:** [Service.desk@canadorecollege.ca](mailto:Service.desk@canadorecollege.ca)
- **Phone:** 705-474-7600 ext. 5800
- **In person:** College Drive Campus, Room D228
- **Hours:** Monday to Friday, 8:30 AM – 4:30 PM

Please make sure to include your name, student ID, birthday, and program when contacting IT.

### **Is there Wi-Fi on campus?**

Yes! Use **Eduroam** with your @canadorestudents.ca email and password. If your password has expired (they reset every 90 days), you can update it using SSPR. **Canadore Connect** is available as a temporary backup but is not intended for regular use.